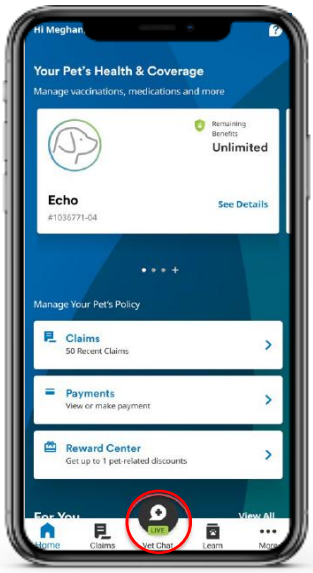
MetLife | Pet Insurance

24/7 “Ask-a-Vet”





Pet care concerns can happen anytime, anywhere—seek veterinary guidance for your pet around the clock with MetLife Pet live vet chat.*

MetLife Pet policyholders with a MyPets account will have complimentary access to 24/7 live vet chat, where licensed veterinary professionals can provide the guidance you need—from general questions to support identifying urgent care needs, whenever you need it via the MetLife Pet app.

Here’s how MetLife Pet’s live vet chat works:

- Access the MetLife Pet app and select “Vet Chat”
- Tell a licensed veterinarian about your concerns regarding your pet
- Send photos or additional notes in our secure chat feature
- Get answers quickly
- Access to relaunch chat history

Enroll at metlife.com/getpetquote58 and scan the QR code to download the MetLife Pet app.

Questions? Call 877-221-2003

Pet Insurance

* Virtual veterinary services are available through the MetLife Pet app and are provided entirely by AskVet, a third-party partner; MetLife is not responsible for any pet guidance or advice provided or taken. Veterinarians providing virtual veterinary services cannot prescribe medication or answer questions about the pet policy.

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