MetLife · AURA

Identity & Fraud Protection

Introducing the Digital Caregiving Suite

Identity and fraud protection for your whole family — now extended to the aging loved ones scammers target most[1].

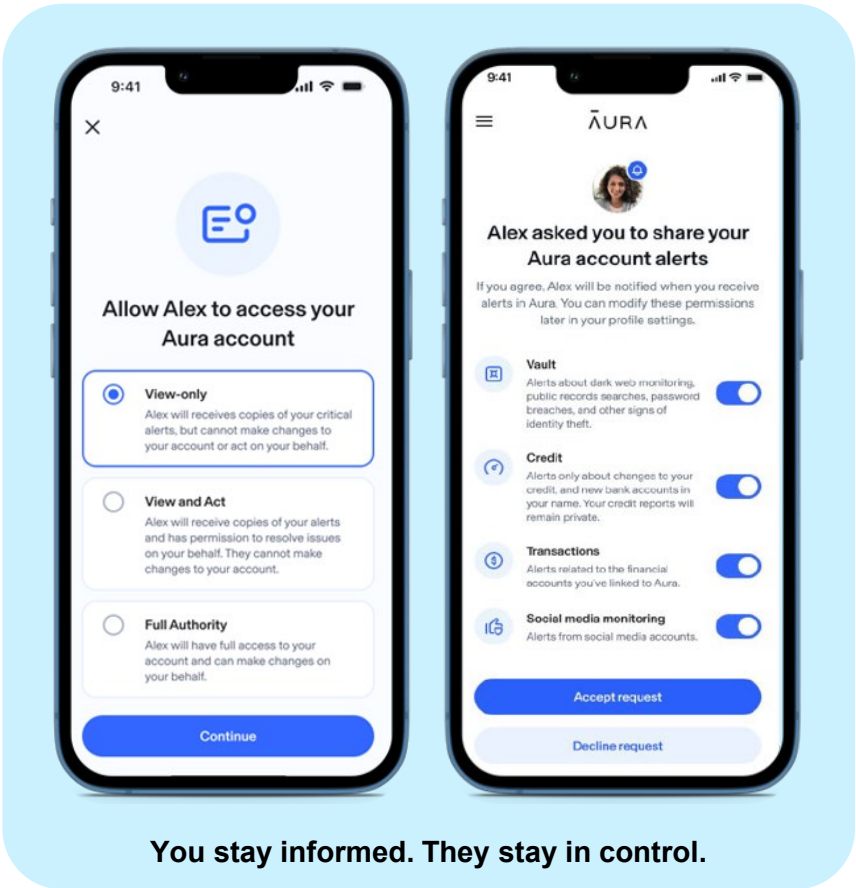


Seniors and vulnerable adults are prime targets for fraud, identity theft, and impersonation schemes. And when scams succeed, they lose significantly more than other age groups[1].

Aura's Digital Caregiving Suite extends the same identity and fraud protection you rely on to aging loved ones. With their consent, you can see the alerts Aura sends them and help them resolve it before it gets worse — all while they stay in control of what's shared and keep their independence.

1 in 5
Americans care for a loved one age 50+ [2]

$38,500
Average loss per fraud event for seniors[3]



You stay informed. They stay in control.

How Digital Caregiving Works

- **Trusted Family Access:** Request access to help protect an aging parent or loved one. They choose what to share — view-only or view and act — and can change it anytime. You stay in the loop; they stay in control.
- **Trusted Family Resolution:** When a threat shows up on your loved one's account, Aura explains what happened and what you can help them do next.
- **Trusted Family Insights**:** Aura can help spot meaningful changes in a loved one's digital routine, so you know when to check in, before a scam or financial fraud goes unnoticed.

[1] FBI Internet Crime Complaint Center (IC3), 2025 Internet Crime Report (released April 2026): victims 60+ made up 20% of complaints but accounted for 37% of total losses, an average loss about 1.86x higher than the overall average. https://www.ic3.gov/AnnualReport/Reports/2025_IC3Report.pdf
[2] AARP, Family Caregiving for Adults Age 50+ in the United States (2025) https://www.caregiving.org/research/caregiving-in-the-us/
[3] FBI's Internet Crime Complaint Center (IC3) Annual Report covering scam data for the year 2025 (released in early 2026). https://www.ic3.gov/AnnualReport/Reports/2025_IC3Report.pdf
** Feature coming in 2027. Aura does not guarantee targeted features to launch in said time period and reserves the right to adjust as business needs adjust.
Aura is a product of Aura Sub, LLC. Aura Sub, LLC. is not affiliated with MetLife, and the services and benefits they provide are separate and apart from any MetLife product. No one can prevent all identity theft or monitor all transactions effectively.

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