

MetLife Auto & Home®
9797 Springboro Pike
Dayton OH 45448-0002

MetLife Auto & Home

MetLife Auto & Home is Here for You

At MetLife Auto & Home, we understand the difficulty surrounding the COVID-19 pandemic and all its uncertainty. We remain committed to ensuring our customers get the service they expect, maintain the coverages they need, and that we process all claims for all products in a timely manner.

Our team is here and ready to help, so that you can focus on the health and well-being of you and your family.

MetLife Auto Relief Credit

We understand you are likely driving fewer miles during this time, so our MetLife Auto® customers will receive a 15% credit of two months premiums.* Policies that are active as of May 31, 2020 will automatically qualify for the MetLife Auto Relief Credit and is reflective of the reduction in miles driven for the months of April and May, 2020. If you want to provide your actual or estimated experience contact us. No customer action is required to receive the credit. MetLife Auto & Home will automatically apply the credit beginning in June.

Customer Service

Our service team has business continuity plans in place and will be responding to customer inquiries during this time. Please note that call wait times may be longer than usual. Customer service can be reached at 1-800-438-6381. If you work with an independent agency, please call your agency for service. You can access your account, or register your account, through the MetLife Online Service Center at www.metlife.com.

Thank you for choosing MetLife Auto & Home. Please visit our website for additional information regarding COVID-19.



Darla Finchum

President
MetLife Auto & Home

*The MetLife Auto Relief credit will be applied to the next billing statement.